

Life furniture

Warranty Information

congratulations on your purchase!

5 Year

Frame

2 Year

Electrical

2 Year

Foam & Springs

2 Year

Mechanism

1 Year

Fabric & Leather

1 Year

Timber Furniture

- Lodging of a claim should be made with the retailer from where the purchase was made. Please provide your proof of purchase at this time.
- The warranty given only applies to the original retail purchaser, where the purchase is made from an authorized reseller. It is not transferable or assignable.
- The warranty only applies to furniture that is cared for, cleaned and maintained in accordance with the care and maintenance instructions listed below and enclosed with the furniture.
- This warranty does not cover damage caused by abuse, accident misuse, soiling or fair wear and tear, negligence, tampering and acts of God.
- This warranty applies to furniture in domestic use only.

TERMS AND CONDITIONS

Life Furniture warrants to rectify, repair or replace at its option, at no charge to the purchaser, any part of the frame construction or manufacture which Life Furniture determines to be defective in workmanship or materials, thus preventing normal use and enjoyment of the furniture item. Original receipt of purchase must be retained as proof of purchase. The guarantee given by Life Furniture only applies to the original purchaser from an authorised Life Furniture stockist. It is not transferable.

This guarantee shall only apply whilst the furniture is cared for, cleaned and/or maintained in accordance with the maintenance instructions provided and applies to furniture for normal household use. It does not apply to furniture used in a commercial application.

This guarantee does not extend to or cover furniture, which, in the opinion of Life Furniture is worn by excessive wear and tear or has been damaged by misuse or negligence on behalf of the purchaser. Should it be necessary to return your product to Life Furniture to effect repairs or replacement, all transportation charges shall be prepaid both ways by the purchaser unless Life Furniture determines in writing to the contrary. To obtain service under this guarantee, initial contact should be made with your Life Furniture retailer.

Nothing contained in this warranty is intended to purport to restrict, modify or exclude the operation of any of the provisions contained in the Sale of Goods Act or the Trade Practices Act 1974 or any similar or substituted enactment or any relevant state legislation. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The Basics

Care for your furniture, clean it regularly and treat it with respect. Always use coasters, place mats or tablecloths on all table surfaces. Do not sit on arms of chairs or on the footrest of a recliner. Don't place furniture in direct sunlight. Do not use abrasives or non-recommended cleaners on furniture. Avoid silicone-based cleaners. Don't lean back on chairs, you may bend or break the legs. Read the care instructions provided and if you have any questions please contact your Life Furniture retailer and ask. Remember miss-use of furniture is not covered by manufacturers warranties. Treat your furniture with respect and it should reward you with many years of service. For further information regarding caring for furniture and furniture cleaning products we recommend the following website: www.guardsmanaustralia.com

Leather

Clean and condition your leather lounge regularly, every three months is recommended. Only use leather care products recommended by your Life Furniture retailer. Remember every time you clean you must condition to keep your leather coated and supple. Avoid placing the leather near direct light or heat sources as they can fade and damage the leather. In extreme climates you will need to moisturise the leather more often. For removing any spills use a damp cloth immediately as food oils can permanently bond with the leather and water based stains will leave a mark if allowed to soak in. We recommend vacuuming your sofa with a soft non scratch upholstery attachment and wiping over the leather with a clean, damp, soft cloth weekly as dirt and grime can act as an abrasive on leather. Keep at least 50cm away from any heating source. Cushioning will soften over time, to reduce the impact of this, change the position in which you commonly sit so each seat wears evenly.

Fabrics & Upholstery

Avoid placing the fabric near direct sunlight or heat sources as they can fade and damage the fabric. Dirt and body moisture can discolour fabric. We recommend a simple vacuum of your fabric sofa every week. This will also remove grit that can wear away the fabric. We recommend professional steam cleaning on an annual basis for a deep clean. Where possible, rotate the cushions to even the wear. If you have a loose thread carefully cut it off, don't pull it. Please refer to fabric care instructions if provided on the product or contact your Life Furniture retailer for further fabric care details.

CARING FOR YOUR

Motion Furniture

Don't sit on your recliner chaise and remember to close the chaise before trying to stand up from your chair. Replacement triggers are available for sale at your Life Furniture retailer. Use the recliner mechanism carefully and avoid being rough with it. Caution must be used in operating motion furniture. Always leave recliners upright and closed. Do not allow children to play on or operate motion furniture. Keep hands and feet clear of the mechanism.

Glass

Dust with a soft, dry cloth frequently and clean with glass cleaner. Do not use glass as a chopping surface or allow sharp or hard objects to come into contact with it as it may result in scratches to the glass. Glass table tops are not to be exposed to direct sunlight or temperatures exceeding 35 degrees Celsius. Please note this will void warranty for any glass product and or any product associated with the glass (such as a table top). Use placemats, coasters on any glass table surface and coasters to protect glass from heat. Do not stand or sit on any glass.

Mattresses

Turn your mattress regularly to equalise the wear. This will also air the mattress and reduce moisture build up. Do not bend or fold your mattress or allow children to jump on it as this can result in damage to the interior construction. Ensure your bed frame is the correct size and sturdy enough to properly support the mattress and that your slats are evenly spaced to support your mattress correctly. Vacuuming regularly will reduce dust build up.

Two-Pack Furniture

Use a soft damp cloth to dust and clean furniture. Remember abrasive surfaces will scratch two-pack and it is recommended to use suitable place mats, table runners and coasters. Wipe any spillages with a damp cloth as soon as they occur.

Timber

Do not place furniture in direct sunlight. Dust once a week using a soft cloth. Do not place hot or wet items directly on the surface of your table as this will mark the timber surface. Tablecloths, table runners and coasters help protect timber and timber veneer surfaces from scratching and must be used to keep your table top in good order.

Metal Finishes

Dust regularly to avoid dirt build-up. Do not use harsh abrasives to clean any metal surfaces. Clean with fresh, soapy water at least 3 monthly or more as necessary. For further information regarding caring for furniture and furniture cleaning products we recommend the following website: www.guardsmanaustralia.com In the unlikely event that your Life Furniture product has or develops a fault please contact your store of purchase with full details and explanation of the fault. You will be asked to provide your name, address and purchase details along with any photos showing the fault.